

To: All Members of the LICENSING SUB-COMMITTEE A  
(Other Members for Information)

When calling please ask for:

Kimberly Soane, Democratic Services  
Officer

**Policy and Governance**

E-mail: [Kimberly Soane@waverley.gov.uk](mailto:Kimberly.Soane@waverley.gov.uk)

Direct line: 01483 523258

Calls may be recorded for training or monitoring

Date: 4 September 2020

### **Membership of the Licensing Sub-Committee A**

Cllr Jerome Davidson  
Cllr Patricia Ellis

Cllr Michaela Martin

Dear Councillors

A meeting of the LICENSING SUB-COMMITTEE A will be held as follows:

DATE: MONDAY, 14 SEPTEMBER 2020

TIME: 10.00 AM

PLACE: ZOOM

The Agenda for the meeting is set out below.

Yours sincerely

ROBIN TAYLOR

Head of Policy and Governance

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## **NOTE FOR MEMBERS**

Members are reminded that contact officers are shown at the end of each report and members are welcome to raise questions etc in advance of the meeting with the appropriate officer.

### **AGENDA**

1. **ELECTION OF CHAIRMAN**

2. **DISCLOSURE OF INTERESTS**

To receive from Members declarations of personal and prejudicial interests in relation to any items included on the agenda for this meeting, in accordance with the Waverley Code of Local Government Conduct.

3. **LICENSING ACT 2003 - APPLICATION FOR A VARIATION TO LICENCE AT THE CHARTERHOUSE ARMS, DEANERY ROAD, GODALMING** (Pages 5 - 54)

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**Purpose**

To consider an application for a variation to the Premises Licence of The Charterhouse Arms, Deanery Road, Godalming, Surrey GU7 2PQ under section 34 of the Licensing Act 2003, on behalf of Punch Partnership (PTL) Limited. Three 'relevant representations' have been received from 'other persons'.

**Recommendations**

1. It is recommended that the Sub-Committee considers the application and evidence of all parties involved at the hearing and then determines the steps it considers appropriate to promote the licensing objectives.
  2. Members must determine the application in accordance with the Licensing Act 2003 (Hearings) Regulations 2005.
  3. The Sub-Committee should take such steps (as described at 13 above) as it considers appropriate for the promotion of the licensing objectives.
  4. Once determined, the licensing authority must provide notification of the decision including its reasons to the applicant, any person who has made relevant representations and the Chief Officer of Police for the area in which the premises is situated.
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4. **LEGAL ADVICE**

To consider any legal advice relating to any applications in the agenda.

**For further information or assistance, please telephone**

**Kimberly Soane, Democratic Services Officer, on 01483 523258 or by  
email at [Kimberly Soane@waverley.gov.uk](mailto:Kimberly Soane@waverley.gov.uk)**

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## WAVERLEY BOROUGH COUNCIL

### LICENSING SUB-COMMITTEE A – 14<sup>th</sup> SEPTEMBER 2020

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#### **Title:**

**LICENSING ACT 2003 - APPLICATION TO VARY A PREMISES LICENCE– THE CHARTERHOUSE ARMS, DEANERY ROAD, GODALMING, SURREY, GU7 2PQ.  
[Wards Affected: All Godalming Wards]**

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#### **Summary and Purpose**

The purpose of the report is to enable the Sub-Committee to consider an application for a variation to the Premises Licence of The Charterhouse Arms, Deanery Road, Godalming, Surrey GU7 2PQ under section 34 of the Licensing Act 2003, on behalf of Punch Partnership (PTL) Limited. Three ‘relevant representations’ have been received from ‘other persons’.

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#### **Background**

1. The Premises was the subject of conversion and variation when the Licensing Act 2003 came into force.
2. A copy of the current Premises Licence is attached at Annexe 1 and summarised below:

- **Regulated Entertainment** (Recorded music)

Monday to Thursday	1100 to 2300
Friday & Saturday	1100 to 0000
Sunday	1200 to 2230

- **Sale of Alcohol** (on & off the premises)

Monday to Thursday	1100 to 2300
Friday to Saturday	1100 to 0000
Sunday	1200 to 2230

- **Opening hours – premises are open to the public**

Monday to Thursday	0800 to 2330
Friday to Saturday	0800 to 0030
Sunday	0800 to 2300

### **Activities sought under this licence application**

3. In brief, the applicant seeks to amend the plan to incorporate an external servery, as detailed in the drawings/plans.
4. All other licensable activities, times and days are to remain the same.
  - A copy of the application form is attached at Annexe 2.
5. Attached at Annexe 3 is a copy of the **old** plans of the premises.
6. Attached at Annexe 4 is a copy of the **new** plans of the premises.
6. Attached at Annexe 5 is a plan showing the area of the premises and surrounding properties.

### **Representations received**

7. Within the consultation period, three valid 'relevant representations' were received. A representation is 'relevant' if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives.

### **Responsible Authorities**

8. There have been no representations received from any of the Responsible Authorities.

### **Other Persons**

9. There has been three (3) relevant representation from "other persons". Copies of the representations are attached at Annexe 6

### **What the Sub-Committee may do**

#### **The Sub-Committee**

10. Licensing authorities are required to carry out licensing functions under the Licensing Act 2003 with a view to promoting the licensing objectives of:-
  - i. public safety
  - ii. the prevention of crime and disorder
  - iii. the protection of children from harm, and
  - iv. the prevention of public nuisance.
11. In addition, when carrying out its licensing functions, the licensing authority must have regard to its own statement of licensing policy and the guidance issued under Section 182 of the Licensing Act 2003, available at:

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/705588/Revised\\_guidance\\_issued\\_under\\_section\\_182\\_of\\_the\\_Licensing\\_Act\\_2003\\_April\\_2018\\_.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/705588/Revised_guidance_issued_under_section_182_of_the_Licensing_Act_2003_April_2018_.pdf)

The Guidance will be available for reference purposes at the meeting.\*  
Particular attention is drawn to:

- Conditions – paragraphs 1.16-1.17 and 10.1 to 10.66
- The Licensing Objectives – paragraphs 2.1–2.32
- Hearings - paragraphs 9.31 to 9.44

12. The Sub-Committee must consider the application on its individual merits and take into account all relevant matters then determine the application by taking the steps it considers appropriate and necessary / proportionate to promote the licensing objectives.
13. Members are advised that when considering applications to vary an existing premises licence, the following options are available to them by virtue of Section 35(3) and (4) Licensing Act 2003. This provides that the Sub-Committee, having regard to the relevant representations made, must take such steps as it considers appropriate for the promotion of the licensing objectives. The steps are to:
  - a. modify the conditions of the certificate (conditions are deemed to be modified if they are altered, omitted or a new condition added); or
  - b. reject the whole or part of the application.

If neither of these steps are taken, the application must be granted.

### **Financial implications**

14. There are no financial implications arising from this report.

### **Equalities and Human Rights**

15. Under the Human Rights Act 1998, the Sub-Committee needs to consider the balance between the rights of the licensee and those making representations when making their decision. The Sub-Committee has a duty under section 17 of the Crime and Disorder Act 1998 when making its decision to do all it can to prevent crime and disorder in the Waverley area.

### **Legal implications**

16. The Licensing Act 2003 sets out how applications for variations to Premises Licences should be dealt with where valid representations have been submitted.
  18. Where a decision is made that is contrary to or a departure from the statement of licensing policy and the guidance, the decision should clearly state on what basis a decision was made to depart from the policy or guidance.
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19. An appeal against the determination of this application may be made to the Magistrates' Court within 21 days of all parties being notified of the local authority's decision. The applicant or any party making representation may make an appeal.

### **Climate change implications**

There are no relevant matters to consider.

### **Recommendations**

1. It is recommended that the Sub-Committee considers the application and evidence of all parties involved at the hearing and then determines the steps it considers appropriate to promote the licensing objectives.
2. Members must determine the application in accordance with the Licensing Act 2003 (Hearings) Regulations 2005.
3. The Sub-Committee should take such steps (as described at 13 above) as it considers appropriate for the promotion of the licensing objectives.
4. Once determined, the licensing authority must provide notification of the decision including its reasons to the applicant, any person who has made relevant representations and the Chief Officer of Police for the area in which the premises is situated.

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### **Background Papers**

Application referred to above; representations referred to above.

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### **CONTACT OFFICER:**

**Name:** Paul Hughes

**Telephone:** 01483 523189

**E-mail:** [paul.hughes@waverley.gov.uk](mailto:paul.hughes@waverley.gov.uk)

\*Those without access to the Internet should contact Paul Hughes in order to access the Guidance





Licensing Act 2003  
Premises Licence - Detail

<b>The Charterhouse Arms</b> Deanery Road Godalming Surrey GU7 2PQ	<b>Licence number:</b>	<b>LN/000002404</b>	
	<b>Valid from:</b>	<b>21st February 2020</b>	
	<b>Valid until:</b>		
	<b>Telephone:</b>	<b>01483 860688</b>	
<b>Licensable Activities Authorised by the Licence and times these activities may be carried on</b>			
<b>Activity (and area if applicable)</b>	<b>Description</b>	<b>Time From:</b>	<b>Time To:</b>
<b>Provision of regulated entertainment:-</b>			
<b>Recorded Music</b>	<b>Monday - Thursday</b> <b>Friday and Saturday</b> <b>Sunday</b>	<b>11:00</b> <b>11:00</b> <b>12:00</b>	<b>23:00</b> <b>00:00</b> <b>22:30</b>
<b>Sale by Retail of Alcohol</b>	<b>Monday - Thursday</b> <b>Friday and Saturday</b> <b>Sunday</b>	<b>11:00</b> <b>11:00</b> <b>12:00</b>	<b>23:00</b> <b>00:00</b> <b>22:30</b>
<b>Non-standard Timings:</b>	<p>A further additional hour into the morning following every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring/Whitsun Bank Holiday and every August Bank Holiday weekend.</p> <p>A further additional hour into the morning following every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.</p> <p>A further additional hour every Christmas Eve.</p> <p>A further additional hour every Boxing Day.</p> <p>From the close of permitted hours on New Year's Eve to the start of permitted hours on the following day.</p>		

**The opening hours of the premises:** 08:00-23:30 Monday to Thursday  
 08:00-00:30 Friday and Saturday  
 08:00-23:00 Sunday

**Where the licence authorises supplies of alcohol, whether this alcohol is to be consumed on and/ or off the premises:** On and off the premises

**Name & (registered) address of holder of premises licence:** Punch Partnerships (PTL) Ltd  
 Elsley Court  
 20-22 Great Titchfield Street  
 London  
 W1W 8BE

**Registered number of holder, for example company number, charity number (where applicable):** 03512363

**Name of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Mr Matthew John Gadd

**Whether access to the premises by children is restricted or prohibited:**

Children shall be permitted on the premises until 21:00 hours unless partaking in a sit down meal or attending a private function where they are permitted on the premises until their meal or function finishes.

Children shall only be permitted on the premises if accompanied by an adult.

## **Annexe 1 – Mandatory Conditions**

### **Alcohol**

No supply of alcohol may be made under the premises licence:

- At a time when there is no designated premises supervisor in respect of the premises licence.
- At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

1. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available. \*
  3. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
4. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”
5. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
6. For the purposes of the condition set out in paragraph 5—
- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (a) “permitted price” is the price found by applying the formula—
 
$$P = D + (D \times V)$$
 where—
    - (i) P is the permitted price,
    - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
  - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—
    - (i) the holder of the premises licence,
    - (ii) the designated premises supervisor (if any) in respect of such a licence, or
    - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
  - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
7. Where the permitted price given by Paragraph (b) of paragraph 6 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
8. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 6 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## Annexe 2 – Conditions consistent with the operating schedule

<b>Recorded Music</b>	<b>Monday</b>	11:00 hours to 23:00 hours
	<b>Tuesday</b>	11:00 hours to 23:00 hours
	<b>Wednesday</b>	11:00 hours to 23:00 hours
	<b>Thursday</b>	11:00 hours to 23:00 hours
	<b>Friday</b>	11:00 hours to 00:00 hours
	<b>Saturday</b>	11:00 hours to 00:00 hours
	<b>Sunday</b>	12:00 hours to 22:30 hours

### Further Detail

N/A

### Non-Standard Timing

A further additional hour into the morning following every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring/Whitsun Bank Holiday and every August Bank Holiday weekend.

A further additional hour into the morning following every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

A further additional hour every Christmas Eve.

A further additional hour every Boxing Day.

From the close of permitted hours on New Year's Eve to the start of permitted hours on the following day.

Location of activity : Indoors

<b>Alcohol BOTH ON/OFF premises</b>	<b>Monday</b>	11:00 hours to 23:00 hours
	<b>Tuesday</b>	11:00 hours to 23:00 hours
	<b>Wednesday</b>	11:00 hours to 23:00 hours
	<b>Thursday</b>	11:00 hours to 23:00 hours
	<b>Friday</b>	11:00 hours to 00:00 hours
	<b>Saturday</b>	11:00 hours to 00:00 hours
	<b>Sunday</b>	12:00 hours to 22:30 hours

### Further Detail

N/A

### Non-Standard Timing

A further additional hour into the morning following every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring/Whitsun Bank Holiday and every August Bank Holiday weekend.

A further additional hour into the morning following every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

A further additional hour every Christmas Eve.

A further additional hour every Boxing Day.

From the close of permitted hours on New Year's Eve to the start of permitted hours on the following day.

Sale of alcohol to be for consumption : On and off the premises

## Designated Premises Supervisor

**Name:** Mr Matthew John Gadd

**Address:** 11 The Broadway  
Hampton Court Way  
Thames Ditton  
Surrey  
KT7 0LX

**Personal Licence Number (If known):** LN/202000097

**Issuing Licence authority (If known):** Elmbridge Borough Council

<b>Opening Hours</b>	<b>Monday</b>	08:00 hours to 23:30 hours
	<b>Tuesday</b>	08:00 hours to 23:30 hours
	<b>Wednesday</b>	08:00 hours to 23:30 hours
	<b>Thursday</b>	08:00 hours to 23:30 hours
	<b>Friday</b>	08:00 hours to 00:30 hours
	<b>Saturday</b>	08:00 hours to 00:30 hours
	<b>Sunday</b>	08:00 hours to 23:00 hours

### Further Detail

N/A

### Non-Standard Timing

A further additional hour into the morning following every Friday, Saturday, Sunday and Monday for each May Bank Holiday, Spring/Whitsun Bank Holiday and every August Bank Holiday weekend.

A further additional hour into the morning following every Thursday, Friday, Saturday, Sunday and Monday for the Easter Bank Holiday weekend.

A further additional hour every Christmas Eve.

A further additional hour every Boxing Day.

From the close of permitted hours on New Year's Eve to the start of permitted hours on the following day.

### **Any adult entertainment or services, activities, other entertainments or matters ancillary to the use of premises that may give rise to concern in respect of children.**

The staff be fully trained in licensing law and refusal to serve process.

The pub shall keep a log of all refusal incidents.

### **ELEMENTS OF OPERATING SCHEDULE TO ADDRESS LICENSING OBJECTIVES:**

#### **a) General - all four licensing objectives (b,c,d,e)**

A 30 minute "drinking up" time shall allow appropriate dispersal, use of lavatories, etc. In order to further the licensing objectives, the licensee shall reserve the right to move the fire appliances, cigarette machines and/or any other similar objects temporarily in a fixed location.

This shall not impact on the ability of individuals on the premises to use exits or escape routes without impediment.

#### **b) The prevention of crime and disorder**

The pub shall have flood lighting in all outside areas.  
The licensees shall be members of the local Pubwatch.  
Outside areas and toilets shall be regularly checked by staff.

#### **c) Public Safety**

This shall be covered by fire safety and health and safety legislation.

#### **d) The prevention of public nuisance**

The kitchen extract shall be turned off from 22:00.  
Windows shall be locked shut at the front of the building to prevent noise escape (see also Condition 2 below).  
The patio areas shall be vacated not later than 23:20.

#### **e) The protection of children from harm**

Children shall be permitted on the premises until 21:00 hours unless partaking in a sit down meal or attending a private function where they are permitted on the premises until their meal or function finishes.

Children shall only be permitted on the premises if accompanied by an adult.

Staff shall be fully trained in licensing law and refusal to serve process.

The pub shall keep a log book of all refusal incidents.

There shall be no striptease, nudity or showing of restricted films in the pub at any time.

The premises shall operate a "Challenge 21" age verification policy.

This policy shall be actively promoted and shall state that any person to whom the sale or supply of alcohol is being made, who looks or appears to be under 21 shall be asked to provide identification that they are 18 years of age or over.

The following forms of identification shall be acceptable:-

- (a) passport;
- (b) photo driving licence;
- (c) PASS accredited holographic proof of age card; or
- (d) any other form of identification agreed with the Police.

Signs promoting this policy shall be prominently displayed at all entrances and the alcohol sales areas.

AWPs shall be positioned in sight of the bar counter.

### **Annexe 3 – Conditions attached after a hearing by the Licensing Authority**

1. The outside patio area to be cleared by 23:20 hours.
2. All doors and windows to be closed after 23:20 hours except ingress and egress.
3. All external doors to be fitted with self-closing devices.

### **Annexe 4 – Plans**

Attached

## Application to vary a premises licence under the Licensing Act 2003

## PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/WE Punch Partnerships (PTL) Limited

*(Insert name(s) of applicant)*

**Being the premises licence holder, apply to vary a premises licence under S34 of the Licensing Act 2003 for the premises described in Part 1 below.**

<b>Premises Licence Number</b> LN/000002404
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## Part 1 – Premises Details

<b>Postal address of premises or, if none, ordnance survey map reference or description</b> The Charterhouse Arms Deanery Road Godalming Surrey			
<b>Post Town</b>	Godalming	<b>Postcode</b>	GU7 2PQ

Telephone number at premises	
Non-domestic rateable value of premises	

## Part 2 - Applicant Details

<b>Daytime contact telephone number</b>			
<b>E-mail address (optional)</b>			
<b>Current postal address if different from premises address</b>	Elsley Court 20-22 Great Titchfield Street London		
<b>Post Town</b>	London	<b>Postcode</b>	W1W 8BE

**Part 3 - Variation**

Do you want the proposed variation to have effect as soon as possible?  Yes  No

If not do you want the variation to take effect from

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1)  Yes  No

**Please describe briefly the nature of the proposed variation** (please read guidance note 1)

Application is made to amend the licensing plan to incorporate an external servery, as detailed in the drawing which accompanies this application.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.



#### Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful

##### **Provision of regulated entertainment**

Please tick yes

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g)  
(if ticking yes, fill in box H)

**Provision of late night refreshment** (if ticking yes, fill in box I)

**Supply of alcohol** (if ticking yes, fill in box J)

**In all cases complete boxes K, L and M**

**A**

<b>Plays</b> Standard days and timings (please read guidance note 8)			<b><u>Will the performance of a play take place indoors or outdoors or both – please tick</u></b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			<b><u>Please give further details here</u></b> (please read guidance note 5)	Both	<input type="checkbox"/>
Tue					
Wed			<b><u>State any seasonal variations for performing plays</u></b> (please read guidance note 6)		
Thur					
Fri			<b><u>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)		
Sat					
Sun					

**B**

<b>Films</b> Standard days and timings (please read guidance note 8)			<b><u>Will the exhibition of films take place indoors or outdoors or both – please tick</u></b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<b><u>Please give further details here</u></b> (please read guidance note 5)		
Mon					
Tue					
Wed			<b><u>State any seasonal variations for the exhibition of films</u></b> (please read guidance note 6)		
Thur					
Fri			<b><u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)		
Sat					
Sun					

**C**

<b>Indoor sporting events</b> Standard days and timings (please read guidance note 8)			<b><u>Please give further details</u></b> (please read guidance note 5)
Day	Start	Finish	
Mon			<b><u>State any seasonal variations for indoor sporting events</u></b> (please read guidance note 6)
Tue			
Wed			
Thur			<b><u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)
Fri			
Sat			
Sun			

D

<b>Boxing or wrestling entertainments</b> Standard days and timings (please read guidance note 8)			<b><u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u></b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Both	<input type="checkbox"/>				
Day	Start	Finish	<b><u>Please give further details here</u></b> (please read guidance note 5)		
Mon					
Tue					
Wed			<b><u>State any seasonal variations for boxing or wrestling entertainment</u></b> (please read guidance note 6)		
Thur					
Fri			<b><u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)		
Sat					
Sun					

E

<b>Live music</b> Standard days and timings (please read guidance note 8)			<b><u>Will the performance of live music take place indoors or outdoors or both – please tick</u></b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<b><u>Please give further details here</u></b> (please read guidance note 5)		
Mon					
Tue			<b><u>State any seasonal variations for the performance of live music</u></b> (please read guidance note 6)		
Wed					
Thur			<b><u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)		
Fri					
Sat					
Sun					

F

<b>Recorded music</b> Standard days and timings (please read guidance note 8)			<b>Will the playing of recorded music take place indoors or outdoors or both – please tick</b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<b>Please give further details here</b> (please read guidance note 5)		
Mon					
Tue			<b>State any seasonal variations for the playing of recorded music</b> (please read guidance note 6)		
Wed					
Thur			<b>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</b> (please read guidance note 7)		
Fri					
Sat					
Sun					

**G**

<b>Performances of dance</b> Standard days and timings (please read guidance note 8)			<b><u>Will the performance of dance take place indoors or outdoors or both – please tick</u></b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
<b>Day</b>	<b>Start</b>	<b>Finish</b>	<b><u>Please give further details here</u></b> (please read guidance note 5)		
Mon					
Tue					
Wed			<b><u>State any seasonal variations for the performance of dance</u></b> (please read guidance note 6)		
Thur					
Fri					
Sat			<b><u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)		
Sun					



H

<p><b>Anything of a similar description to that falling within (e), (f) or (g)</b></p> <p>Standard days and timings (please read guidance note 8)</p>			<p><b><u>Please give a description of the type of entertainment you will be providing</u></b></p>		
Day	Start	Finish	<p><b><u>Will this entertainment take place indoors or outdoors or both – please tick</u></b> (please read guidance note 4)</p>	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<p><b><u>Please give further details here</u></b> (please read guidance note 5)</p>		
Wed					
Thur			<p><b><u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u></b> (please read guidance note 6)</p>		
Fri					
Sat			<p><b><u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)</p>		
Sun					

I

<b>Late night refreshment</b> Standard days and timings (please read guidance note 8)			<b>Will the provision of late night refreshment take place indoors or outdoors or both – please tick</b> (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<b><u>Please give further details here</u></b> (please read guidance note 5)		
Tue					
Wed			<b><u>State any seasonal variations for the provision of late night refreshment</u></b> (please read guidance note 6)		
Thur					
Fri			<b><u>Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</u></b> (please read guidance note 7)		
Sat					
Sun					

J

<b>Supply of alcohol</b> Standard days and timings (please read guidance note 8)			<b><u>Will the supply of alcohol be for consumption (Please tick box)</u></b> (please read guidance note 9)	On the premises	<input type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<b><u>State any seasonal variations for the supply of alcohol</u></b> (please read guidance note 6)		
Mon					
Tue					
Wed					
Thur					
Fri					
Sat					
Sun			<b><u>Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list</u></b> (please read guidance note 7)		

K

<p><b>Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children</b> (please read guidance note 10)</p> <p>None</p>
---



Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

If you have not ticked one of these boxes please fill in reasons for not including the licence, or part of it, below

Reasons why I have failed to enclose the premises licence or relevant part of premises licence

**M-** Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation

**a) General – all four licensing objectives (b,c,d,e)** (please read guidance note 11)

Application is made to permit the sale of alcohol from an external servery to assist with social distancing.

No additional steps have been identified as necessary to promote the licensing objectives as a result of the application.

Please note that there is no proposal to provide regulated entertainment beyond 11pm in the external area.

**b) The prevention of crime and disorder**

**c) Public safety**

**d) The prevention of public nuisance**

**e) The protection of children from harm**

**Checklist:**

**Please tick to indicate agreement**

- I have made or enclosed payment of the fee; or
- I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy.

- I have sent copies of this application and the plan to responsible authorities and others where applicable
- I understand that I must now advertise my application
- I have enclosed the premises licence or relevant part of it or explanation
- I understand that if I do not comply with the above requirements my application will be rejected

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT**

**Part 5 – Signatures** (please read guidance note 12)

**Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent** (See guidance note 13). **If signing on behalf of the applicant please state in what capacity.**

Signature	<i>Karen Cochrane</i>
Date	23/07/2020
Capacity	<i>Solicitor</i>

**Where the premises licence is jointly held, signature of 2<sup>nd</sup> applicant (the current premises licence holder) or 2<sup>nd</sup> applicant’s solicitor or other authorised agent.** (please read guidance note 14). **If signing on behalf of the applicant, please state in what capacity.**

Signature	
Date	
Capacity	

**Contact name (where not previously given) and postal address for correspondence associated with this application** (please read guidance note 13)

Karen Cochrane  
 Flint Bishop LLP  
 St. Michael’s Court  
 St. Michael’s Lane  
 Derby  
 DE1 3HQ

Telephone number (if any)	01332 340 211
<b>If you would prefer us to correspond with you by e-mail your e-mail address (optional)</b> karen.cochrane@flintbishop.co.uk	

### Notes for Guidance

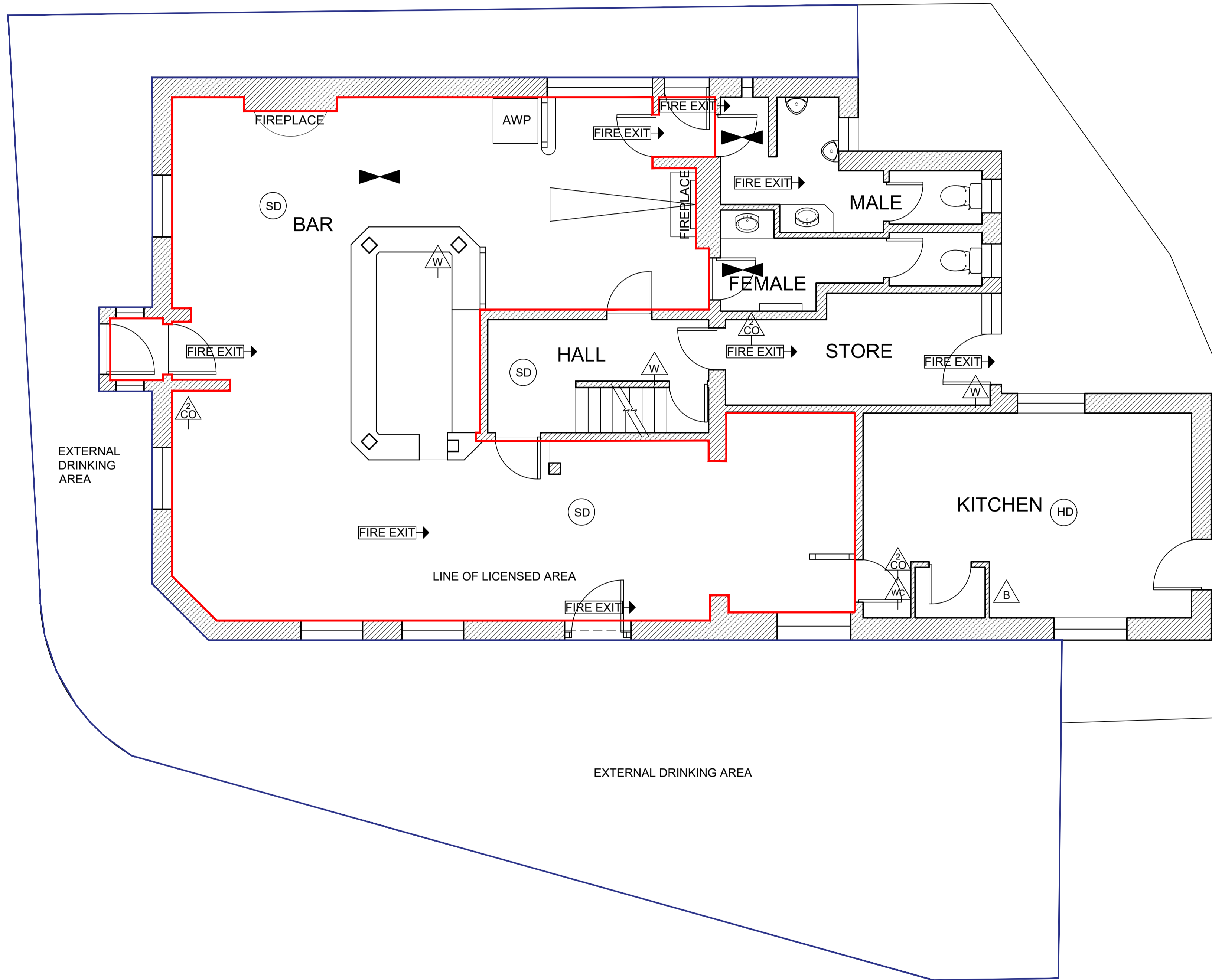
**This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.**

1. You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable for the late night levy
2. Describe the premises. For example, the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place of consumption of these off-supplies of alcohol, you must include a description of where the place will be and its proximity to the premises.
3. In terms of specific regulated entertainments please note that:
  - Plays: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500.
  - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
  - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
  - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
  - Live music: no licence permission is required for:
    - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
    - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
    - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
    - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b)



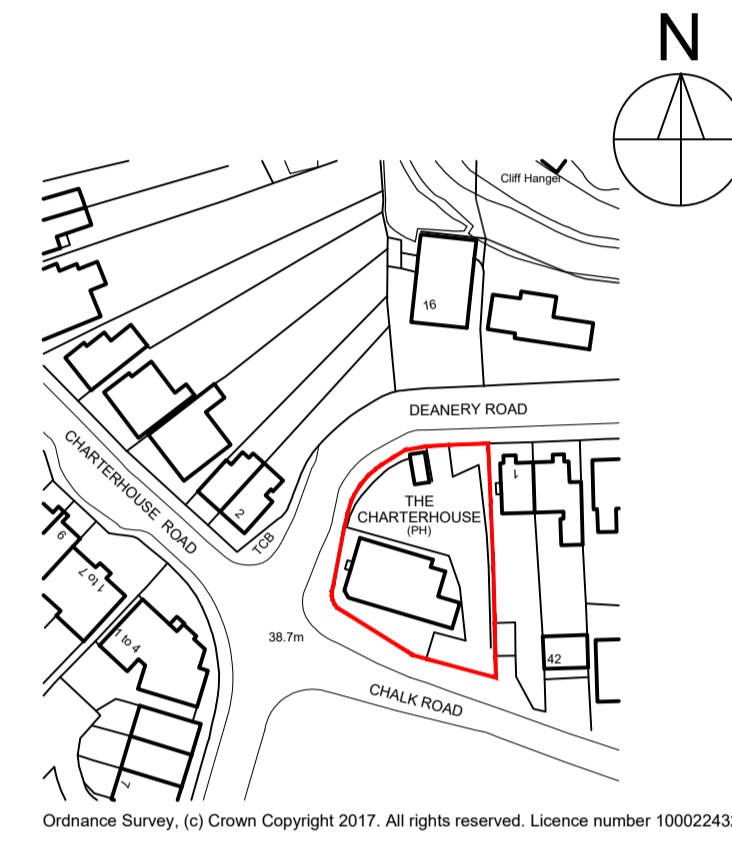
- the organiser gets consent for the performance from a person who is responsible for the premises.
- a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
  - Recorded Music: no licence permission is required for:
    - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
    - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
    - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
  - Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
  - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
    - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
    - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
    - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
    - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
4. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
  5. For example state type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
  6. For example (but not exclusively), where the activity will occur on additional days during the summer months.

7. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
8. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
9. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
10. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
11. Please list here steps you will take to promote all four licensing objectives together.
12. The application form must be signed.
13. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
14. Where there is more than one applicant, each of the applicants or their respective agents must sign the application form.
15. This is the address which we shall use to correspond with you about this application. to correspond with you about this application.



GROUND FLOOR PLAN

SCALE 1:50  
SCALE - 1:50  
0 0.5 1.0 1.5 2.0 2.5 3.0 3.5 4.0 4.5 5.0 [m]



LOCATION PLAN  
SCALE 1:1250

SCALE - 1:1250  
0 20 40 60 80 100 [m]



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BLOCK PLAN

SCALE 1:500  
SCALE - 1:500  
0 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100 [m]

FIRE SAFETY KEY	
	3 HR MAINTAINED ILLUMINATED EMERGENCY EXIT SIGN
	3 HR MAINTAINED ILLUMINATED DIRECTIONAL EXIT SIGN
	FIRE ALARM INDICATOR PANEL - POSITION TO BE APPOINTED
	3 HR NON-MAINTAINED EMERGENCY LIGHT FITTING
	EXTERNAL EMERGENCY LIGHT
	SMOKE DETECTOR
	HEAT DETECTOR
	FIRE ALARM BREAK GLASS POINT
	FIRE ALARM SOUNDER (exact position TBA on site)
	BEACON LIGHT (FLASHING LIGHT TO INDICATE FIRE ALARM)
	DISABLED ALARM
	DISABLED ALARM INDICATOR
	FIRE BLANKET IN CONTAINER
	CARBON DIOXIDE FIRE EXTINGUISHER
	9 LITRE WATER EXTINGUISHER
	WET CHEMICAL EXTINGUISHER
	FOAM FIRE EXTINGUISHER

**NOTE:**  
The Contractor is to check and verify all building and site dimensions, levels and sewer invert levels at connection points before work starts. This drawing must be read with and checked against any structural or other specialist drawings provided.  
The Contractor is to comply in all respects with the current Building Regulations whether or not specifically stated on these drawings. This drawing is not intended to show details of foundation or ground conditions. Each area of ground relied upon to support the structure depicted must be investigated by the Contractor and suitable methods of foundation be provided.

Rev.	By	Date

**Hollington**  
ARCHITECT AND DESIGN TEAM LTD  
129 Alma Road, Bournemouth, Dorset, BH9 1AG  
E-mail: office@hollington-architects.co.uk  
Tel: 01202 531745  
Fax: 01202 531775

Site  
**THE CHARTERHOUSE**  
GODALMING, SURREY

Title  
**LICENSING PLAN**

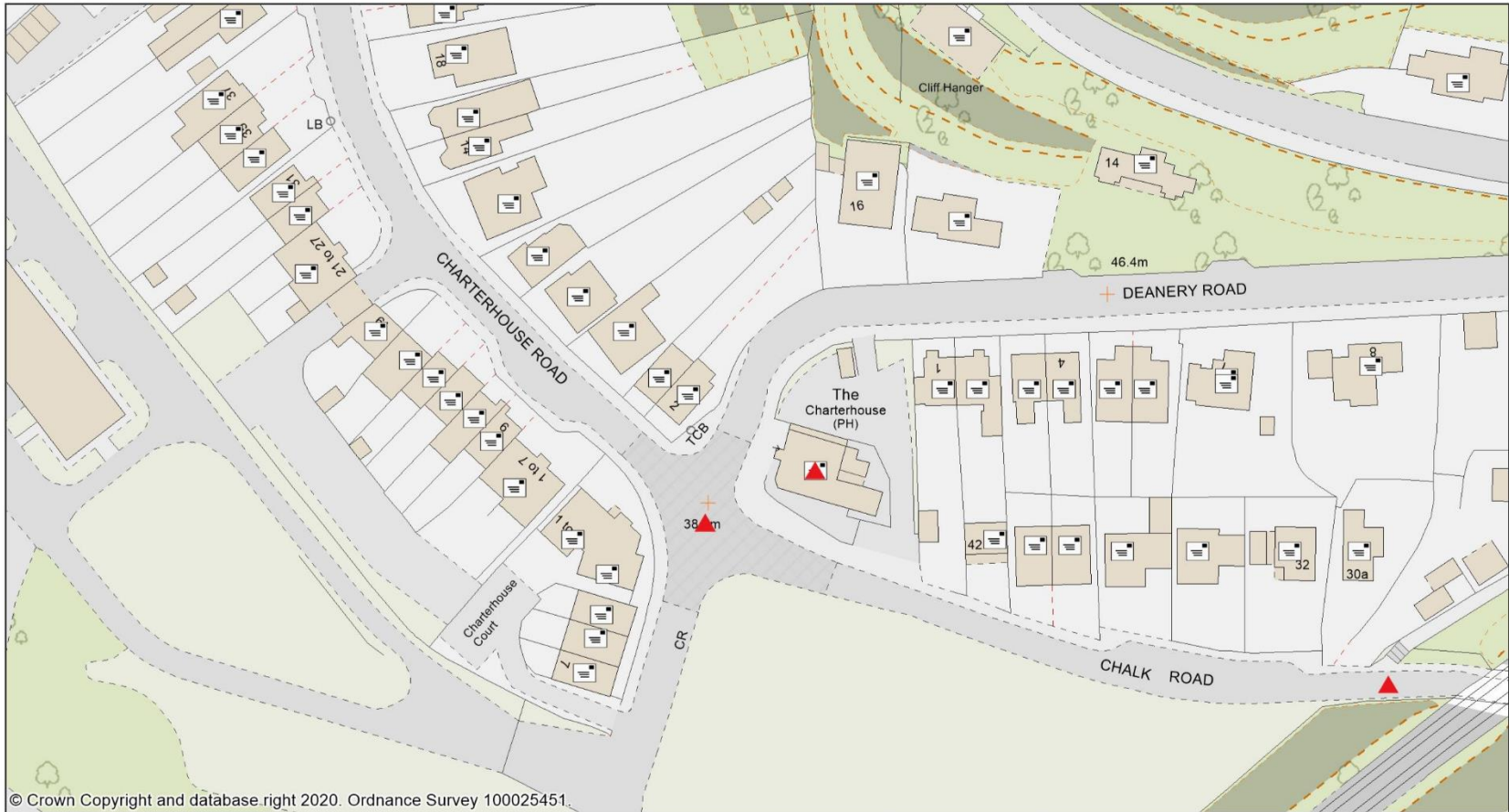
Project Manager/Checked	Drawn By	Scale	Date
HADT	BH	1:50@A1	JULY'18
Arch./Des.	Drawing Number	Rev.	
HADT	18:42/03		

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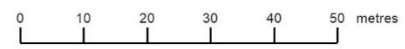


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Waverley Borough Council  
The Bury  
Godalming  
Surrey  
GU7 1HR  
Telephone: 01483 523333  
Fax No: 01483 426337

### Charterhouse Arms Location Map



Printed: 28 August 2020 Scale at A4: 1:1000

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①

RECEIVED  
12 AUG 2020

Waverley Borough Council  
The Burys  
Godalming  
GU7 1HR

11 August 2020

Dear Sirs

**Charterhouse Arms, Deanery Road, Godalming GU7 2PQ (the "Charterhouse Arms")**

We live in close proximity to the Charterhouse Arms and refer to the application made in respect of those premises on 28 July 2020 to vary their premises licence to incorporate an external servery and any ancillary applications (the "Application").

We believe that the Application should be refused on the following ground: Prevention of Public Nuisance

1. Background

Deanery Road is a quiet residential street and the surrounding area is predominantly occupied by older people and young families. The Charterhouse Arms occupies a large plot with car parking facilities at the junction of Chalk Road. Historically customers of the Charterhouse Arms are members of the surrounding community and local tradespeople.

The Charterhouse Arms has recently been refurbished and reopened under new management. The stated intention of the new management is to appeal to the "Motorcycle Community" (see email enclosed and labelled Email A) and we feel that concerted efforts have been made to discourage the local community from visiting. In particular:

- a) Signs are prominently displayed which state that "workwear" and "minors" are no longer welcome.
- b) Security personnel are stationed at the door onto Deanery Road at all times when the Charterhouse Arms is open (this is in the context of premises which have never previously required security personnel at any time). These personnel are intimidating and we have had cause to complain about their foul language in front of our children (see email enclosed and labelled Email B).
- c) According to their Facebook posts, the Charterhouse Arms is not open to the public Monday to Wednesday, but from our observations it appears to be open on those days on an "invite only" basis to members of the Motorcycle Community.

If you are in any doubt, we would invite you to visit the Charterhouse Arms to assess the situation for yourself.

As part of the refurbishment, the car park has been closed off to cars by a gate and chains.

## 2. Concerns

### a) **Inappropriate change of character and unacceptable noise levels;**

In our opinion, the new management have fundamentally changed the character of the Charterhouse Arms. It is no longer a community pub) it is a "biker club" and their customers have little respect for the fact that the Charterhouse Arms is located in a quiet residential area. In particular:

- i. Noise levels from a number of the visiting motorcycles are extremely loud and it is impossible to have a conversation in our garden at a normal level when the motorcycles are being driven along Chalk Road or Deanery Road,
- ii, Customers who congregate in the closed off car park are very loud and are audible beyond the immediate vicinity of the Charterhouse Arms.

We believe that if consent was granted to the Application, the local community would further suffer from unacceptable noise levels and inappropriate behaviour and language by some customers and staffs

b) Parking concerns

Because the Charterhouse Arms has closed their car park to cars, their customers park on the surrounding residential streets. This has caused increased parking difficulties to the local community.

We had hoped that closure of the Charterhouse Arms car park would be a temporary measure during the current COVID-19 restrictions (when we accept that more outside space is required), but the Application suggests that this may be a permanent closure and we believe that the lack of adequate parking for residents which would result from it would cause an unacceptable nuisance,

3. Suggested Conditions

If (despite our representations) you are inclined to grant consent to the Application, we would ask that the following conditions are imposed:

- a) The Charterhouse Arms must reopen their car park to all vehicles and ensure that parking spaces are available for their customers at all times — our preference would be at least six such spaces.
- b) Staff should not be permitted to park on the residential roads around the Charterhouse Arms.
- c) The Application should be granted on a temporary basis and consent should cease once the current COVID-19 restrictions have been lifted.
- d) No customers should be permitted to congregate in the car park of the Charterhouse Arms after 10pm.
- e) Noise levels of customers in the car park and of motorcycles arriving at and leaving the Charterhouse Arms should be monitored and action taken to keep them to levels which are acceptable in a residential setting.

Thank you for your consideration.

Yours faithfully

*[signature redacted]*

Subject: Re: Charterhouse Signs

Thank you for your email,

Due to severe number restrictions arising from following the COVID-19 guidelines, we are unable at this point to welcome children. This may well change in the future as our enterprise develops and the situation declines.

From Saturday, we will be operating a limited service, by invitation, to our friends and colleagues; as well as a good number of the local residents who have been very supportive of our vision for the pub.

Everyone will be expected to fill in a registration form prior to entry that will be kept for 21 days as reference for "Track and Trace" should the need arise. With 1m+ Social distancing in what is a small pub and limited toilet facilities, we will be finding our way slowly!

Being a keen Motorcyclist myself, and part of the local Motorcycle Community for the last 35 years, we will be welcoming and encouraging customers from that community. Also being a short distance from both Guildford Harley Davidson and Motolegends Clothing Store we are ideally placed.

As you have rightly pointed out, the Pub has systemically failed with a succession of different Landlords over the years, so serving just local families and their children has proved unviable, We are seeking to reinvent The Charterhouse Arms and create a comfortable atmosphere that has a broader appeal making it a destination venue that will succeed in the future.

We fully intend to work with the Local community to the best of our ability so please, do not hesitate to contact me if you have any questions or problems and we look forward to welcoming you soon.

Best Regards

Sent from my iPad

■ > On 29 Jun 2020, at 14:04, *[Redacted]*

■

■ > We have lived on Deanery Road for a number of years. When we first moved here the Charterhouse Arms was a vibrant family friendly pub which did a roaring trade in take away Indian meals.

> Since that time, as you will be aware, successive licensees have failed to make a viable living from the pub) which is regrettable. We have therefore been watching the recent refurbishment with great interest and indeed hope.

> However we were disappointed to see the sign (photo attached) erected last week informing us that our children are not welcome, This suggests that you have no interest in serving the local community, which is predominantly made up of families and many of whom would happily patronise a family friendly pub serving good food (as they did in the past). Other signs denoting Harley Davidson logos have given rise to fears on the Deanery Road WhatsApp Group that the target market for the refurbished pub will be bikers.

■ > It may be that this is a case of misinformation, miscommunication or poor judgement. I would be grateful if you could let me know and I will, of course, pass on your reply to the local community,

> Many thanks,

Subject: Re: Polite Request

Thank you for your email I will have a word with our staff,

We apologise for the upset it has caused to you and your family.

We are always willing to support our neighbourhood friends.

Kind regards

Charterhouse arms management team,

Sent from my iPhone

> Please could you ask the men standing outside the Charterhouse Arms ( I assume they are security personnel) to refrain from using profanities in the course of their conversations.

> As you are aware this is a family neighbourhood and repeated use of the F word as my 10 year old daughter and I walk passed on a Sunday afternoon is entirely inappropriate.

> Many thanks for your co-operation,

Paul Hughes

---

From: Licensing Policy  
Sent: Friday 28 August 2020 10:33  
To: Paul Hughes  
Subject: FW: WK/202002805 : Representation received

From: licensing@waverley.gov.uk <licensing@waverley.gov.uk>

Sent: Thursday 27 August 2020 18:04

To: Licensing Policy <Licensing.Policy@waverley.gov.uk>

Subject: WK/202002805 : Representation received

Address: The Charterhouse Arms, Charterhouse Arms, Deanery Road, Godalming, Surrey, GU7 2PQ

Please check above worksheet for representation received online

I object on the grounds of public nuisance in a residential area. The car park servery duplicates existing bar and kitchen facilities in the pub which has walls containing bar, washing up, kitchen noise and cooking smells. If the publican wants to serve customers outside they can walk with trays to their tables. The new servery and large deck in car park change use of the space causing considerable noise disturbance. There is a seating area Chalk Road side which the building shielded the noise of drinker's rowdiness, and had a time restriction must be clear by 22.00. The huge increase in noise from people drinking and eating outside in the car-park and large groups of motorbikes revving on arrival and departure cause massive air pollution, the car park had space for under 10 cars. The change in use is highly detrimental to the quiet enjoyment of my house and garden and the wellbeing of my pets and radically changes the character of the neighbourhood and burdens it unfairly

Dear Licensing team

After trying repeatedly but unsuccessfully to submit my representation this evening, I am having to resort to email in order to get it to you before the deadline. After much trouble with error messages on number of characters in comments section (despite being within the limit), your sewer is now down altogether as the screenshot below shows. I trust that you will accept this representation in view of the circumstances.

Details of my Representation are as follows:

Representation Type: Neighbour

Personal Details: Godalming

Email:

Comments:

Objection - public nuisance in residential area: Use of car park and large rear deck as a drinking/eating area already causes considerable noise nuisance to neighbours. The external servery would magnify this for nearby properties, some of which are in extreme proximity.

Seating area already exists at the front of pub. While rear outside seating may be appropriate during Covid, an outside servery duplicates existing interior kitchen/bar facilities with level walkways that enable collection/serving of orders. As a permanent fixture, servery is neither necessary or appropriate as it unfairly burdens the neighbourhood with unacceptable levels of noise and cooking smell.

Conditions are needed for any temporary outside sale/consumption of alcohol at the rear with considerable restrictions on hours — eg cut-off of 9pm.

Noise and pollution levels from motorbikes and outside custom is spoiling neighbours' right to enjoyment of home and garden and changing character of the area.

I understand from my conversation with Paul Hughes today that I can submit relevant photographs which I will do tomorrow morning in a separate email.



From:

Sent: Friday 28 August 2020 10:00

To: Licensing Policy <Licensing.Policy@waverley.gov.uk>

Subject: Representation re Charterhouse Arms - Licensing Application

[\*\* This email originates from an external source\*\*

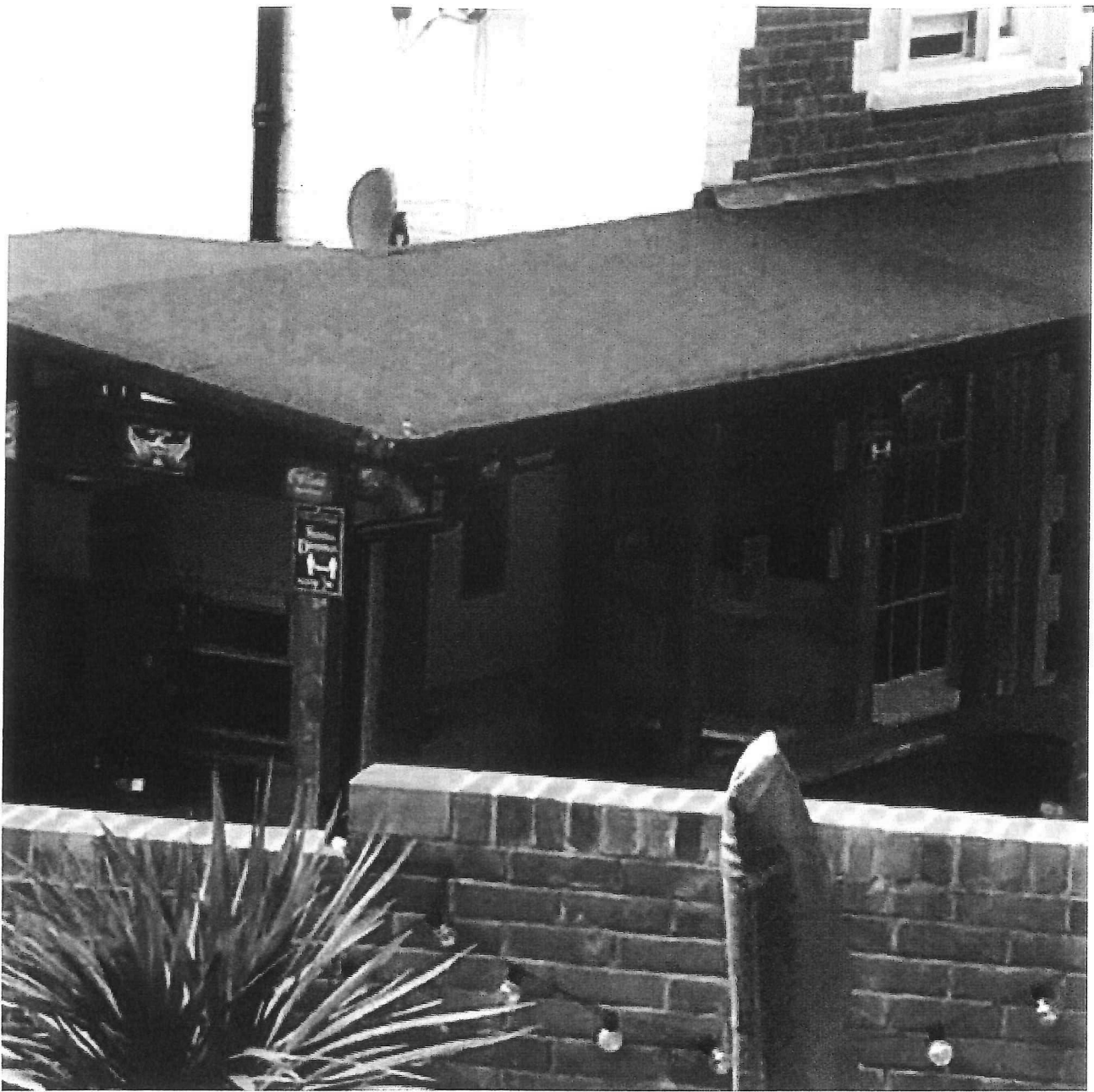
Dear Licensing team

I attach photographs showing proximity of residential properties to the newly developed rear of the Charterhouse Arms. I hope they help to demonstrate the detrimental impact of increased noise on the neighbourhood from use of the external alcohol servery. Best wishes

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